



Service Portal Release Notes

Date: 2023.04.23

Release 23.1.1 – 9th of March

Purpose of the document

This document describes new or changed Service Portal features.



UX Improvement for Manage Custom Fields Dialog

This UX improvement has been introduced already in the mid-release 23.1.1

It includes:

- Organization column has been added.
- Each individual Custom Field can be deleted separately by clicking the icon.
- User can use the filters to filter Name, Type and Organization field.
- The look and feel of the dialog have been aligned with the general UX guideline.
- “Label#” as a common fixed custom fields for Label functionality is hidden from the panel on purpose. Please be referred to comment on the bottom of the window.

The screenshot shows a dialog titled "Custom field keys" with a close button in the top right corner. Below the title is a search bar with a "+ Add filter" button. A table displays 14 custom fields with columns for Name, Type, and Organization. Each row has a small blue icon on the right for deletion. Below the table is a form for creating a new key, with a "New key name" input field and a "Choose type" dropdown menu set to "Free text". A "CREATE NEW CUSTOM FIELD" button is below the form. At the bottom, there is a note: "Label# is a common fixed custom field for legacy purposes. It cannot be deleted or renamed and its type is always free text, so it is not shown in the table above." and a "CLOSE" button.

Name	Type	Organization
WM custom field key 2 test	Free text	Bravo-EP 01
for permission test	Free text	Bravo-EP 01
WM custom field predefined key test	Predefined values	Bravo-EP 01
WM special character_123 predefined key	Predefined values	Bravo-EP 01
Mythological Element	Predefined values	OpTest1
dont delete the key of Candy	Free text	OpTest1
Label	Free text	OpTest1
WM predefined value with space before semicolon	Predefined values	Bravo-EP 01
WM custom field predefined key test for operator	Predefined values	OpTest1
WM special character_123 key	Free text	Bravo-EP 01
WM custom field key test for operator	Free text	OpTest1
WM custom field predefined key test of enterprise	Predefined values	Bravo-EP 01